

2019 Fall Student Satisfaction Survey Results

Campus – average score 72.0%

- 76.1% agree they feel a sense of belonging at Iowa Central Community College
- 80.0% agree it is an enjoyable experience to be a student at Iowa Central
- 83.0% agree that faculty and staff care about them as individuals
- 69.2% agree there are many clubs, organizations, and activities to participate in
- 75.0% agree that admission materials and staff accurately portray Iowa Central in recruiting students
- 48.7% agree there are a sufficient number of college-sponsored activities available for students on weekends

Campus and Staff – average score 73.9%

- 76.6% agree that Iowa Central has “lived up” to their pre-enrollment expectations
- 74.3% agree that security staff are helpful
- 59.4% agree that security staff respond quickly in emergencies
- 73.2% agree that Iowa Central campus is well-lit and secure
- 81.0% agree there are adequate services to help them decide upon a career
- 81.8% agree that faculty and staff are understanding of student’s unique life circumstances
- 85.1% agree that most classes deal with practical experiences and applications
- 75.0% agree that Iowa Central campus is well maintained
- 59.1% agree that Iowa Central was their number one choice of colleges to attend

Services – average score 75.1%

- 51.7% agree the quality and variety of food at the Triton Café is Excellent/Good
- 79.3% agree the quality of service provided by tutors and/or academic assistants is Excellent/Good
- 86.7% agree the personnel involved in the enrollment process are helpful
- 77.8% agree the registration process and procedures are convenient
- 80.0% agree that financial aid staff was helpful
- 70.4% agree the career services office helped to prepare them for employment
- 85.0% agree the library resources and services are Excellent/Good
- 76.7% agree the availability of tutoring services are Excellent/Good
- 68.2% agree the living conditions in the residence halls are Excellent/Good

Instruction and Advising – average score 91.5%

95.7% rate the quality of instruction as Excellent/Good

97.9% rate the size of classes as Excellent/Good

89.4% rate the variety of teaching methods used in the classroom as Excellent/Good

85.1% agree they receive timely feedback about their academic progress

93.6% rate the availability of their instructors/faculty to discuss course-related issues outside of class as Excellent/Good

87.2% rate the number of study areas on campus as Excellent/Good

89.4% rate the College Experience course as Excellent/Good

93.6% rate the access to their advisor as Excellent/Good

91.5% agree their advisor's knowledge and assistance help them make academic decisions

91.5% agree their advisor's help to involve them in campus life