

Fall 2016

Student Satisfaction Survey Results

249 Responses

Campus – Average score 74.45%

72.2% Agree they feel a sense of belonging at Iowa Central Community College 74.8% Agree it was an enjoyable experience at Iowa Central Community College

78.0% Agree that faculty and staff care about them as individuals)

77.5% Agree there are many clubs, organizations, and activities for students to participate in

78.3% Agree admission material and staff accurately portray Iowa Central Community College in recruiting students

65.9% Agree there are a sufficient number of college-sponsored activities available for students on weekends

Campus and Staff -Average score 70.7%

70.3% Agree Iowa Central has “lived up” to their pre-enrollment expectations

68.1% Agree security staff are helpful

65.0% Agree security staff respond quickly in emergencies

70.1% Agree Iowa Central campus is well-lit and secure

75.5% Agree there are adequate services to help me decide upon a career

71.8% Agree faculty and staff are understanding of students’ unique life circumstances

75.7% Agree most classes deal with practical experiences and applications

83.3% Agree the Iowa Central Campus is well maintained

56.3% Agree Iowa Central was their number one choice of colleges to attend

Services – Average score 73.7%

44.7% Rate the quality and variety of food at the Triton Café as Excellent/Good

75.8% rate the quality of service provided by tutors and/or academic assistants as Excellent/Good

84.1% rate the personnel involved in the enrollment process as Excellent/Good

80.2% rate the convenience of registration process and procedures at Excellent/Good)

80.4% rate the help provided by financial aid staff as Excellent/Good

74.8% rate the help provided by career services office to prepare for employment as Excellent/Good

81.9% rate the library resources and services at Excellent/Good

79.9% rate the availability of tutoring services as Excellent/Good

61.7% rate the living conditions in the residence halls as Excellent/Good

Instruction and Advising – Average score 84.7%

90.4% rate the quality of instruction as Excellent/Good

93.6% rate the size of the classes as Excellent/Good

81.1% rate the variety of teaching methods used in the classroom as Excellent/Good

80.3% rate the timely feedback about their academic progress as Excellent/Good

84.3% rate the availability of instructors/faculty to discuss course-related issues outside the class as Excellent/Good

85.1% rate the number of study areas on campus as Excellent/Good

79.5% rate the college experience class as Excellent/Good

88.8% rate the access to their advisor as Excellent/Good

86.7% rate the advisor's knowledge and assistance in helping make academic decisions

77.5% rate the advisors help in involving him/her in campus life as Excellent/Good